

## OPPENHEIMER

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## FAX COVER LETTER

August 2, 2007

TO: Examiner Brent S. Stace  
COMPANY: Commissioner for Patents - Art Unit 2161  
PHONE: 571.272.3734  
FAX: 571.273.8300

FROM: Rudolph P. Hofmann  
DIRECT DIAL: (612) 607-7340  
EMAIL: RHofmann@oppenheimer.com  
RE: U.S. Patent Application 10/619,917  
Our File No. 60021-378501

## CERTIFICATE OF FACSIMILE TRANSMISSION

I certify that the following correspondence is being transmitted by facsimile to the Commissioner for Patents on the date shown below:

## 1. Amendment and Response

## 2. 1 Drawing Sheet (Fig. 7)

  
Jodi A. Byers  
Date

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PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Christopher J. Allen

Serial No.: 10/619,917

Filing Date: July 15, 2003

Title: SYNCHRONIZATION OF AGENT  
SKILL DATA

Group Art Unit: 2161

Examiner: Stace, Brent S.

Docket No: 60021-378501

## Certificate of Mailing/Transmittal

Mail Stop Amendment  
Commissioner for Patents  
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P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown  
below.

Joel A. Byers

8/2/07  
DateAMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office Action mailed May 8, 2007, Applicant submits the following  
amendments and remarks.

Amendments to the Specification begin on page 2.

Amendments to the Drawings begin on page 2.

Amendments to the Claims are reflected in the listing of claims which begins on page 2  
of this paper.

Remarks/Arguments begin on page 10 of this paper.